

Lifetime Tennis
Community Meeting – January 21, 2011

In Attendance: Dana Gill, Ian Anderson, Mary Pat Patrick & 20 community members

Dana opened the meeting by welcoming everyone to the first community meeting and talked about the informational intentions behind the quarterly meetings.

1. SAP TICKETS

*Lifetime Tennis is selling SAP tickets

2. LIFETIME TENNIS CONTRACT

*5 year contract beginning Jan 1, 2011

3. GUARENTEED RESERVATION TIME

A. reserved play time will go from min ½ hour and max 2 hrs to min 45 minutes and max 1 ½ hrs

*City of Pleasanton has chartered Lifetime Tennis with creating more playing opportunities

*fees for courts will not go up as they have been prorated

*the idea of blocked times was mentioned as the next step to create more playing opportunities. Some attendees like the idea

COMMENT- the new approach will not leave enough time for league matches to finish

Comment- the idea of blocked times was suggested to help create more play opportunity

4. OPEN DISCUSSION COMMENTS/SUGGESTIONS

A. windscreens covering all sides of courts

B. Canopy's over benches on the courts like Castlewood & Ruby Hill

C. Kids and Adult USTA sanctioned tournaments at PTP

D. We should start charging for no shows

D. Would like bathrooms cleaned better

*Lifetime Tennis will put out an online survey covering all of these and will patrol bathrooms more often

E. Leave back gates unlocked until at least 9:45pm

*Mary Pat will instruct staff not to lock back courts until 9:45pm to allow players to retrieve balls

F. Courts can be dirty with wind blowing leave onto courts, etc.

*Mary Pat will instruct staff to start patrolling courts more often

G. Would prefer to pay more and not have shorter time

*unfortunately this does not get us more play opportunities

H. Plastic ball mower doesn't work very well

*Lifetime Tennis will look into replacing those

J. would like to highlight USTA teams more with trophies/board, etc

*Mary Pat will look into that

I. Lifetime was complimented by 4 community members on a good job.